



Utilities Information

International Student Services – Texas A&M University

Texas A&M University offers assistance regarding off-campus housing issues. If you have questions, please contact **Off Campus Student Services** at (979) 845-1741 or visit their web site at <http://studentlife.tamu.edu/agoss/>.

Water, Sewage, and Electricity

□ **Bryan Utilities:**

- 205 East 28th Street
Bryan, TX 77803
Phone: 979-821-5700 Hours: Monday to Friday, 7:00 a.m.-6:00 p.m.
<http://www.btutilities.com/index.html>
- A deposit is required for connecting your water, sewage and electricity in Bryan. The deposit is \$160 for electricity and water service or \$145 for electricity service only.
- If you need sewage service and garbage, a \$10 deposit is required. The deposit is smaller for homeowners. The deposit may be refunded when service is disconnected.
- You need to bring a copy of your lease and some type of identification, such as a passport, social security card, or driver's license.

□ **College Station Utilities:**

- 310 Krenek Tap
College Station, TX 77840
Phone: 979-764-3535 Hours: Monday to Friday, 8:00 a.m.-5:00 p.m.
<http://www.cstx.gov/home/index.asp?page=93>.
- No deposit is required unless you have two or more late payments within a 12-month period.
- You will be required to pay a connection fee that will be included on your first bill. The fee is \$15 if you only need electricity and \$25 if you require electricity and water service.

Natural Gas Service

- **TXU Electric & Gas** provides Natural Gas service.
- You may request gas service by calling 800-460-3030 or going online to <http://www.txu.com/us/default.asp>
- The connection charge is \$27.50.
- The need for a deposit is determined on an individual basis. While TXU Energy generally does not require a deposit; you may be required to provide one if you have not established adequate utility payment data or your current electric service account is not in good standing.

Telephone Service

- Telephones are operated by privately owned companies.
- Verizon is the local telephone service provider:
 - You may either connect your phone by calling 800-483-4000 or by going to the Verizon store.
 - You may be required to make a deposit, which is returned when you discontinue service and pay all outstanding phone bills.
 - You can pay the installation fee over several months rather than paying it all at once.
 - You will be billed for local calls and for long distance calls. You must select a long distance provider; however, choose carefully because you may get better rates for international calls from other providers.
 - You should be aware that you will be responsible for paying all calls made from your phone even if someone else made the calls. Further information on setting up new phone service can be found at <https://www22.verizon.com/ForYourHome/NewConnect/OrderWelcomeSignin.aspx>.
 - **Verizon:**
 - 607 East University, Suite 105, (in Albertson's Shopping Center)
College Station, TX 77840
 - Local Telephone: 979-846-1271
 - Hours: Monday - Friday, 9:00 a.m. - 6 p.m.
Saturday, 10:a.m. - 2:00 p.m.
- Other long distance Carriers:
 - AT&T : 800-222-0300
 - MCI : 800-444-6000 or 800-444-3333
 - STARTEL: 821-2830
 - US SPRINT: 800-746-3767

Postal Service

- You can either receive your mail at your home address or you may rent a Post Office Box.
- A Post Office Box is accessible 24 hours a day.
- Mail can be posted from any US Post Office or any US Postal Service mailbox.
- Costs vary with the type of item being sent and the type of service required.
- There are two locations on campus, The MSC or on the corner of Houston St. and College Main (in front of northgate).

Telegrams, Cablegrams, or Radiograms

- Contact Western Union Telegram Co. at 1-800-325-6000 or <http://westernunion.com/>.
- The least expensive is the deferred night letter or telegram.
- You can also send and receive money.